Issues

#	Project	Tracker	Status	Priority	Subject	Updated
8610	Version4	Bug	Rejected	Urgent	Marcaccion ALT Number	04/27/2022 11:19 PM
8085	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Pause code creation problem	10/07/2020 02:35 AM
7926	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	(Newgoce) Call length on inbound call is 0:00	07/29/2020 02:22 AM
7923	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	cannot edit info on CRM	03/05/2020 11:14 AM
7902	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Survey Advance Settings	02/24/2020 11:24 AM
7879	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Newgocev4 (Search Function will not work with space in between names)	12/20/2021 07:43 AM
7810	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Agent log - outbound only displays 200 item	12/19/2019 12:35 PM
7795	Version4	Bug	Closed	Normal	newgocev4 (Agent Time Detail)	02/14/2020 06:12 PM
7771	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Listen, Barge and Whisper - WebRTC Off on User	01/03/2020 07:26 AM
7748	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	newgocev4 (Copy Right)	11/26/2019 11:25 AM
7709	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Custom Fields (script type) does not work	11/13/2019 03:12 PM
7694	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	newgocev4 (Call Whisper Feature)	12/06/2019 02:11 PM
7650	Version4	Bug	Closed	Normal	GoAPIv2 Campaign Bug - Disable Alter Customer Phone	10/04/2019 07:09 PM
7647	Version4	Feature	Closed	Normal	GoAPIv2 Campaign feature - Disable Alter Customer Phone	10/04/2019 07:08 PM
7633	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (character limit on comment section too low)	11/25/2019 12:51 PM
7626	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	High	Newgocev4 (Lead mapping does not finish loading leads)	02/04/2020 11:08 AM
7564	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Newgoce (custom fields appearing on new list ID)	01/07/2020 04:15 PM
7554	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (Administration>Settings)	07/02/2019 02:48 PM
7495	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	newgocev4 (Campaign Manual Dial Filter)	09/09/2019 03:33 PM
7454	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Rejected	High	Unable to open login url of goautodial 4 server	05/27/2019 03:21 PM
7444	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	High	Newgocev4 Local Transfer Issue	09/27/2019 09:26 AM
7405	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	MIC Notification Pop-up	04/25/2019 03:46 PM
7389	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (Callback & Contact List)	04/23/2019 05:10 PM
7388	Version4	Bug	Closed	Normal	newgocev4 (Campaign Dial Status)	04/16/2019 03:11 PM
7321	Version4	Bug	Closed	Normal	newgocev4 (custom dispo)	05/29/2019 04:40 PM
7258	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (AgentUI ondemand button)	03/05/2019 04:53 AM
7220	Version4	Bug	Closed	Normal	newgocev4 (Leads Recycling)	02/11/2019 08:37 AM
7190	Version4	Bug	Closed	High	newgocev4 (Manual Dial- Unable to input firstname or lastname)	02/11/2019 08:40 AM
7187	Version4	Bug	Closed	High	newgocev4 (agentui Editing Issue)	02/11/2019 08:38 AM
7181	Version4	Bug	Closed	Normal	newgocev4 (Leads Uploading)	02/14/2019 05:58 AM

#	Project	Tracker	Status	Priority	Subject	Updated
7065	Version4	Bug	Rejected	Normal	goapiv2 - Leads Uploaded Count	11/02/2018 07:31 PM
6936	Version4	Bug	Closed	Normal	goapiv2 (Park Call)	01/18/2019 12:01 PM
6918	Version4	Bug	Closed	High	goapiv2 (Listen/Barge)	02/11/2019 08:36 AM
6915	Version4	Bug	Closed	Normal	goapiv2 (Emergency Logout)	08/11/2018 01:51 PM
6899	Version4	Feature	Closed	Normal	goapiv2 Lead Filter	09/26/2019 01:10 PM
6884	Version4	Bug	Closed	Normal	goapiv2 (Agent Log in Page)	07/16/2018 09:21 PM
6877	Version4	Bug	Closed	Normal	Can't disposition the call	07/04/2018 12:15 AM
6149	GOautodial APIs (goAPI)	Feature	Closed	Normal	goBarging	06/13/2018 03:47 AM
6006	Version4	Feature	Closed	Normal	No Phone Extension Error Message	12/04/2017 10:09 AM
4907	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Rejected	Immediate	yum update error	08/29/2018 08:18 PM
4902	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Rejected	Normal	yum update error	08/29/2018 08:17 PM
3089	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Urgent	Can't access my new ip address through browser	09/06/2016 10:18 PM
2881	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Rejected	Urgent	Probleme de configuration goautodial	08/29/2018 07:27 PM
2349	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Urgent	Real IP cant login	02/11/2016 09:55 PM
2249	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	How to disable HTTPS in URL goautodial	10/19/2015 05:09 PM
1535	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Immediate	DNC list	10/15/2014 12:28 AM
1361	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	GOadmin Dashboard Sales (Sales tracker and Sales per Agent)	07/10/2014 08:28 PM
1359	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Campaign Wizard (Carrier Selection)	07/08/2014 08:54 PM
1357	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	HotKeys Bug	07/08/2014 08:51 PM
1311	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	High	Asterisk 1.8 no longer supports insecure=very	02/14/2019 05:57 AM
1143	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Rejected	Normal	Text To Speech - Administrator	08/06/2014 04:51 AM
1109	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	High	Manual Dialing Using the with the list option	08/06/2014 05:21 AM
1045	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Cannot create support ticket on justgocloud	08/06/2014 04:56 AM
957	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Webform not saving	08/06/2014 05:13 AM
947	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Rejected	Normal	Rejecting call on channel 0/1, span 1	08/06/2014 04:57 AM
939	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Leads uploader bug	10/15/2014 03:01 PM
791	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Campaign "Manual Dial Prefix"	08/22/2013 09:29 PM
789	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Campaign creation	08/22/2013 09:32 PM
787	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Carrier creation wizard	01/13/2014 08:19 PM
780	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Force Reset Leads on Hopper	08/14/2013 01:09 AM
732	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Campaign Dial Timeout	07/01/2013 05:49 PM
728	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Immediate	Agent Login	06/27/2013 04:48 AM

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724	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Edit List Information (Feature)	08/06/2014 05:11 AM
717	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	DID extension minimum limit	06/17/2013 10:34 PM
710	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	High	Alt Number not Working	06/17/2013 02:46 PM
685	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	loading leads issue	05/23/2013 09:32 PM
668	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Rejected	High	Carrier to use for this Campaign	05/09/2013 10:10 AM
662	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Immediate	Database migration	05/08/2013 03:39 AM
655	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Immediate	Can't manually add JustGoVoIP entry	05/10/2013 09:33 AM
651	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Survey Audio file (Selection)	05/03/2013 03:50 PM
650	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Survey Audio file Upload (Alertbox)	05/03/2013 03:55 PM
648	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Add Usergroup Bug (Special Characters)	05/03/2013 03:59 PM
647	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Add Server Bug (Special Characters)	05/03/2013 01:16 AM
642	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	IVR (Defaultlog)	05/02/2013 06:43 PM
626	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Survey/Broadcast Campaign (Carrier selection)	04/26/2013 03:00 PM
621	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Survey Audio file Upload	04/27/2013 02:21 AM
619	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Assigned DID/TFN not showing on Inbound/Blended Campaign	04/22/2013 04:32 PM
617	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Campaign Settings (Agent Available Only Tally)	04/22/2013 03:43 PM
611	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	3 Way Features	05/02/2013 06:01 PM
610	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Phones page sort entries does not work	04/22/2013 03:07 PM
609	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Servers page sort entries does not work	04/22/2013 03:57 PM
607	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Server Trunks Restriction	08/06/2014 05:09 AM
605	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Export Call Report (Date Range)	04/18/2013 09:26 PM
599	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Urgent	Caller ID	04/26/2013 02:46 PM
597	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Active dropdown menu	04/22/2013 03:25 PM
585	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Servers entry page	04/10/2013 03:35 PM
574	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Campaigns settings dalprefix/carrier entry	04/22/2013 10:18 PM
571	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	add reserved words in call menu ID checking	04/18/2013 06:10 PM
564	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Agent monitoring overlay	04/18/2013 01:59 AM
545	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Admin Settings for CE	04/18/2013 02:18 AM
542	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Porting of Agent UI to 2.4 RC2	04/26/2013 03:01 AM
530	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Urgent	32 Bit / 64 Bit GoAutoDial New CE version Development	03/08/2013 12:27 PM
334	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Urgent	Please help me for REPORT	03/18/2013 04:16 AM
295	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	CCC Export Call Report	03/20/2013 08:55 AM

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278	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	High	Wedo Manual Dial issue	04/16/2012 10:30 PM
277	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Pause code not in place	03/19/2013 11:24 PM
274	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Ticket #187268 - Cloud	03/20/2013 04:01 PM
259	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Wedo Request Checklist	03/20/2013 04:00 PM
40	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Low	Downloaded Agent time detail report in Excel is wrong	07/21/2011 04:28 PM
34	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Upgrade Vicidial 2.4 SVN to 2.4 stable with modified agent UI	03/20/2013 08:53 AM
29	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Immediate	Agent UI manual dial button greyed out	06/18/2011 01:45 AM
27	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Immediate	GoAutoDial Agent and Admin bugs	02/12/2018 03:55 PM
25	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Timeclock login page	05/16/2011 01:51 PM
3	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Upgrade Vicidial 2.2.1 to 2.4 SVN with modified agent UI	05/12/2011 04:01 PM