

Issues

#	Project	Tracker	Status	Priority	Subject	Updated
9426	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	test2 ni wits	02/07/2025 11:26 AM
9420	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	test	02/07/2025 11:26 AM
8285	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (Ingroup>Advance Settings>Accept Calls when there are No Available Agents)	08/27/2020 11:58 PM
8210	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	newgocev4 (User Wizard » Add New User » Password)	11/17/2023 01:56 AM
7992	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (Agent Logs Issue)	04/20/2020 10:11 PM
7914	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Newgocev4 (Uploading using Lead Mapping)	07/29/2020 02:25 AM
7902	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Survey Advance Settings	02/24/2020 11:24 AM
7864	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	newgocev4 (Inbound New Settings)	01/29/2020 05:02 PM
7748	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	newgocev4 (Copy Right)	11/26/2019 11:25 AM
7724	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	High	newgocev4 (Dial Statuses Summary)	11/19/2019 08:42 AM
7694	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	newgocev4 (Call Whisper Feature)	12/06/2019 02:11 PM
7666	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Enable WebRTC and/or SIP phones	11/07/2019 11:38 PM
7662	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	Enable custom caller ID & AC-CID	11/25/2019 10:08 AM
7617	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Immediate	newgocev4 (Agent Performance Detail)	10/31/2019 01:59 AM
7599	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Immediate	newgocev4 (Statistical Report)	08/29/2019 09:13 PM
7554	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (Administration>Settings)	07/02/2019 02:48 PM
7541	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (custom dispo delete feature)	09/10/2019 09:46 PM
7522	Version4	Bug	Closed	High	newgocev4 (manual_dial_min_digits)	07/08/2019 05:06 PM
7502	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (Inbound Dashboard and Realtime Call Monitoring)	06/19/2020 01:53 AM
7495	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	newgocev4 (Campaign Manual Dial Filter)	09/09/2019 03:33 PM
7409	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 - Custom Fields (upload)	06/10/2019 02:07 PM
7403	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (Agent Time Detail Report)	04/29/2019 05:41 PM
7400	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (Default Manual and Inbound ListID)	05/01/2019 07:38 PM
7389	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (Callback & Contact List)	04/23/2019 05:10 PM
7388	Version4	Bug	Closed	Normal	newgocev4 (Campaign Dial Status)	04/16/2019 03:11 PM
7292	Version4	Feature	Closed	Normal	newgocev4 (Ingroup-No Available Agent Routing)	04/29/2019 04:46 PM
7258	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	newgocev4 (AgentUI ondemand button)	03/05/2019 04:53 AM
7223	Version4	Feature	Closed	Normal	newgocev4 (Transfer-Conf Number)	02/15/2019 03:57 AM
7212	Version4	Bug	Closed	High	newgocev4 (Search Recordings)	08/26/2019 08:53 PM
7209	Version4	Bug	Closed	Normal	newgocev4 (User-Modify)	02/14/2019 05:57 AM

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7202	Version4	Bug	Closed	Normal	newgocev4 (Supervisor call recording)	03/05/2019 07:56 PM
7190	Version4	Bug	Closed	High	newgocev4 (Manual Dial- Unable to input firstname or lastname)	02/11/2019 08:40 AM
7187	Version4	Bug	Closed	High	newgocev4 (agentui Editing Issue)	02/11/2019 08:38 AM
7173	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	goapiv2 (CALL MENU Editing Feature)	02/20/2019 02:08 AM
7080	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Rejected	Normal	goapiv2 (IVR Menus)	11/19/2018 05:06 AM
7077	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Rejected	Normal	goapiv2 (Carrier Settings)	11/19/2018 05:05 AM
7074	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Normal	goapiv2 (stuck conferences in asterisk)	02/14/2019 05:56 AM
7071	Version4	Bug	Closed	Normal	goapiv2 (Dashboard Force Logout)	02/14/2019 06:01 AM
7007	Version4	Bug	Closed	Normal	goapiv2 (Ingroup> Agent tab)	02/14/2019 05:59 AM
6951	Version4	Bug	Closed	Normal	goapiv2 (Contacts>Recordings for this Lead)	08/29/2018 06:55 PM
6942	Version4	Bug	Closed	Normal	goapiv2 (Agent Dispo Page)	08/06/2018 05:37 PM
6939	Version4	Bug	Closed	Normal	goapiv2 (DNC)	08/29/2018 06:51 PM
6936	Version4	Bug	Closed	Normal	goapiv2 (Park Call)	01/18/2019 12:01 PM
6931	Version4	Bug	Closed	Normal	goapiv2 (Hotkeys)	08/06/2018 05:38 PM
6915	Version4	Bug	Closed	Normal	goapiv2 (Emergency Logout)	08/11/2018 01:51 PM
6899	Version4	Feature	Closed	Normal	goapiv2 Lead Filter	09/26/2019 01:10 PM
658	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Urgent	Limesurvey Script	05/10/2013 09:32 AM
657	GOautodial Open Source Omni-channel Contact Center Suite	Bug	Closed	Normal	Tutorials Link	05/07/2013 01:29 PM
592	GOautodial Open Source Omni-channel Contact Center Suite	Feature	Closed	Urgent	Limesurvey Report	05/15/2013 01:47 PM